TRACKING OUR PROGRESS ACROSS OUR SIX SUSTAINABILITY FOCUS AREAS

# CLIMATE ACTION 🖗 🐱 🐱

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# GOAL

Achieve 20% GHG intensity reduction relative to our 2019 baseline measured in both grams of  $CO_2e$  per ALB-km and kilograms of  $CO_2e$  per ALBD

#### PROGRESS

Accelerated the expected achievement of this goal by four years to 2026

Achieved 14.0% GHG intensity reduction on an ALB-km basis relative to 2019 and 35.4% relative to 2008

Achieved 14.1% GHG intensity reduction on an ALBD basis relative to 2019 and 39.3% relative to 2008

### GOAL

Increase fleet shore power connection capability to 60% of the fleet

#### PROGRESS

64% of the fleet has shore power connection capability, up from 57% in 2022 and 46% in 2021

## GOAL

Expand our LNG program

### PROGRESS

Nine LNG ships in operation, representing 17% of fleet capacity, and four more on ordered (as of December 4, 2023)

## GOAL

Expand battery, fuel cell and biofuel capabilities

#### PROGRESS

Successfully piloted the use of biofuels as a replacement for fossil fuel on one ship in 2023 and two ships in 2022

# GOAL

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Reduce Scope 3 (indirect) emissions associated with food procurement and waste management

## PROGRESS

Food and waste management Scope 3 emission estimates were similar to the 2019 base year

### GOAL

Reduce absolute particulate matter air emissions by 50% relative to our 2015 baseline

### PROGRESS

While achieved in 2022, we continue to track our performance. In 2023, we achieved a 68% reduction

### GOAL

Optimize the reach and performance of our Advanced Air Quality System program

#### PROGRESS

93% of the fleet has Advanced Air Quality Systems installed (excluding LNG ships) GOAL



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Identify carbon offset options only when energy efficiency options have been exhausted

## PROGRESS

Continuing to monitor the carbon offset market and other alternatives

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Accelerated: Quantifiable/numerical goals whose timeline has been moved forward. On Track: Quantifiable/numerical goals that are showing a positive trend towards achieving the goal. Ongoing: Qualitative/non-numerical goals which are currently in progress.

# SUSTAINABLE TOURISM 🖧 🛄

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# CIRCULAR ECONOMY 🐯 🛅 🛅

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### GOAL

Establish partnerships with destinations focused on sustainable economic development, preservation of local traditions, and capacity management

#### PROGRESS

Continued construction on a new cruise port destination. Celebration Key, on Grand Bahama Island which is expected to open in 2025. Celebration Key will provide business opportunities for the residents of Grand Bahama with an estimated 1,000 local jobs

Continued to support the Alaskan Region through community projects and the Alaska Green Corridor partnership to explore methods to accelerate the reduction of GHG emissions

Continued to support our community efforts in the Caribbean through educational ship tour programs, celebratory events and community volunteerism

# GOAL

Continue to support disaster resilience, relief, and recovery efforts

#### PROGRESS

Donated to Direct Relief to fund relief efforts in Hawaii after the devastating wildfires

Supported disaster relief efforts in Acapulco after hurricane Otis

# GOAL

Achieve 100% cage-free eggs by the end of 2025, achieve 100% responsible chicken sourcing by the end of 2025, achieve 100% gestation crate-free pork by the end of 2025

#### PROGRESS

GOAL

Continued to work with our supply chain and met our glidepath targets for fiscal year 2023: Sourced 55% cage-free eggs. 34% responsible chicken and 40% gestation crate-free pork purchases

Build stronger community relationships in

employee volunteering programs

Conducted multiple coastal cleanups

Costa Cruises continued with its program

AIDA Cruises continued with its initiatives

communities through the construction of

new school facilities, providing numerous

to provide sustainable support to local

donating meals to those who need them the

involving shipboard- and shoreside employees and partners in various locations

PROGRESS

around the world

most in local communities

children access to education

our employment bases and destinations via

# GOAL

Achieve 50% single-use plastic item reduction in 2021

#### PROGRESS

Removed hundreds of millions of single-use plastic items from the fleet

# GOAL

Increase Advanced Waste Water Treatment System coverage to >75% of our fleet capacity

# PROGRESS

Achieved 70% coverage of fleet capacity and 70% of ships (as of December 4, 2023).

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GOAL Achieve 30% unit food waste reduction by 2022, 40% by 2025 and 50% by 2030

PROGRESS

Achieved our 2022 goal

2025 and 2030 goals on track, as we delivered a 38% unit food waste reduction in 2023

GOAL

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Send a larger percentage of waste to waste-to-energy facilities where practical

PROGRESS Ongoing

GOAL Partner with primary vendors to reduce upstream packaging volumes

# PROGRESS

Achieved a ~ 50% reduction in plastic-based packaging materials with one strategic partner since 2022

#### Achieved @ Accelerated @ Ongoing @ On Track





# BIODIVERSITY & CONSERVATION 🛞 🛅 🚺

# GOOD HEALTH & WELL-BEING 💩 🗰

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#### GOAL



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Support biodiversity and conservation initiatives through select NGO partnerships

#### PROGRESS

Engaged with several NGOs on potential partnership opportunities

# GOAL

Conduct audits and monitor animal encounter excursions regularly

#### PROGRESS

Continued with audit and monitoring program

# GOAL

GOAL

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Establish measurable Company Culture metrics and set annual improvement targets

#### PROGRESS

Completed annual culture survey for our shipboard and shoreside employees and began tracking associated metrics

# GOAL

Implement global well-being standards by 2023

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#### PROGRESS

Implemented shipboard employee wellbeing standards, including preventive health offers, such as vaccination protection and the prevention and detection of mental illnesses, among other benefits

# DIVERSITY, EQUITY & INCLUSION 🍪 🐻 📴

Committed to continued job creation

shoreside positions

# GOAL

Reduce the number of guest and crew work-related injuries

# PROGRESS

Continued to implement and monitor impact of initiatives to prevent quest and crew injuries.

# GOAL

Expand shipboard and shoreside diversity, equity, and inclusion across all ranks and departments

## PROGRESS

Our company was recognized with several top employer awards more broadly for advancing diversity, equity and inclusion in the workplace; Continued to track and report shipboard and shoreside gender distribution across various ranks; Launched the employee resource group Women Officer Network; Re-joined the International LGBTQ+ Travel Association

# GOAL

Ensure our overall shipboard and shoreside employee base reflects the diversity of the world

## PROGRESS

Continued to employ shipboard crew members from approximately 150 countries around the world

Our CEO signed the CEO Action for Diversity & Inclusion pledge

PROGRESS

Continued to open and fill a number of

#### Achieved @ Accelerated @ Ongoing ④ On Track

Accelerated: Quantifiable/numerical goals whose timeline has been moved forward. On Track: Quantifiable/numerical goals that are showing a positive trend towards achieving the goal. Ongoing: Qualitative/non-numerical goals which are currently in progress.